

Product Warranties

Standard Warranty

Mayer Fabrics warrants all shipments are in accordance with ACT Standards. All of our products are designed for a specific end use and are engineered to perform satisfactorily under reasonable commercial conditions. We guarantee each shipment to be of first quality and produced to industry standards.

This warranty covers normal wear and tear from the date of invoice to the original purchaser when used for appropriate applications in a single shift environment for a two year period. All materials must be properly installed and maintained. Warranty periods for multiple shift environments vary. Contact Mayer Fabrics for information on a multi shift warranty.

This warranty does not cover damage, disintegration or loss arising from abuse, misuse, vandalism, burns, cuts, punctures, *dye transfer, improper installation, insufficient seam allowance, **inadequate stitches per inch, the use of improper cleaning agents or methods, lack of cleaning, application of a post treatment (after shipment by Mayer Fabrics), defects in design or manufacture of seating, inadequate padding, abrasion from other furniture components, ***the use of polyurethane as welt cord, any use other than intended, or use subsequent to ownership by the original seating purchaser.

Mayer Fabrics is not responsible for any slight variances in pattern repeats as they are approximate. Allowances should be made when calculating yardage requirements.

Colorfastness performance applies only when material is used as specified. Outdoor use of an indoor product voids the warranty. Colorfastness to ultraviolet light is also excluded as conditions of usage may vary.

If a seating fabric fails to perform as warranted herein, Mayer Fabrics will provide a credit of the purchase price to be applied to future orders or offer replacement of the fabric with a mutually agreed upon replacement of the same value. Replacement credits/reimbursements will under no circumstances include labor costs. This warranty applies only to the original purchaser of the fabric.

*Dye transfer can occur in any environment where light colors of coated fabrics are used and exposed to the pigments in dark clothing. Once the dye has penetrated the material it is very difficult to get clean and the stains are often permanent.

**As with most standards, it is a good idea to test a piece of material for correct stitches per inch with your proposed settings to ensure proper seam strength. Material weight and content can play a role in determining the final stitches per inch for a successful seam.

***The use of welt cord on polyurethane in residential and commercial upholstery applications is discouraged. When used as trim in extremely high abrasion areas, welt is subject to wear.

Except as expressly provided herein, Mayer Fabrics makes no representations or warranties, express or implied, including, without limitation, any warranty or merchantability or fitness of its products for any particular purpose, and hereby disclaims the same.

Crypton Warranty '10' Seating Ten Year Warranty

Mayer Fabrics warrants its '10' seating fabric products against 'wear through' in normal indoor use for a period of ten (10) years from the date of invoice to the original purchaser. 'Wear through' is defined as a hole caused by disintegration of the fabric's structure in a particular area as a result of abrasive wear.

Should a failure qualifying under this definition occur during the 10-year warranty period, Mayer Fabrics will use its discretion to either repair or replace the affected fabric, including labor and materials, subject to receiving prompt written notice during the warranty period.

This warranty does not cover damage, disintegration or loss arising from abuse, misuse, vandalism, burns, cuts, punctures, improper installation, use of improper cleaning agents or methods, application of a finish treatment after shipping by Mayer Fabrics, defects in design or manufacture of seating, inadequate padding, abrasion from other seating components or furniture, any use other than normal indoor seating, or use subsequent to ownership by the original seating purchaser.

Except as expressly provided herein, Mayer Fabrics makes no representations or warranties, express or implied, including, without limitation, any warranty or merchantability or fitness of its products for any particular purpose, and hereby disclaims the same.

Infinity Seating Fabric Ten Year Warranty

Mayer Fabrics warrants its Infinity seating fabric products against 'wear through' in normal indoor use for a period of ten (10) years from the date of invoice to the original purchaser. 'Wear through' is defined as a hole caused by disintegration of the fabric's structure in a particular area as a result of abrasive wear. Mayer Fabrics also warrants its Infinity seating fabric products against color loss which is excessive, defined as below step 4 on the Gray Scale or Color Change, in normal indoor seating use by the original seating purchaser. Should a failure qualifying under this definition occur during the 10-year warranty period, Mayer Fabrics will use its discretion to either repair or replace the affected fabric, including labor and materials, subject to receiving prompt written notice during the warranty period.

This warranty does not cover damage, disintegration or loss arising from abuse, misuse, vandalism, burns, cuts, punctures, improper installation, use of improper cleaning agents or methods, application of a finish treatment after shipping by Mayer Fabrics, defects in design or manufacture of seating, inadequate padding, abrasion from other seating components or furniture, any use other than normal indoor seating, or use subsequent to ownership by the original seating purchaser.

Except as expressly provided herein, Mayer Fabrics makes no representations or warranties, express or implied, including, without limitation, any warranty or merchantability or fitness of its products for any particular purpose, and hereby disclaims the same. The remedies set forth herein are the exclusive liability of Mayer Fabrics to the actual repair or replacement of defective fabric and does not include incidental or consequential damages.

Sunbrella '5' Seating Five Year Warranty

Sunbrella® Contract fabrics are covered by a 5-year limited performance warranty from the date of invoice to the original purchaser, when used for seating applications. This warranty protects against Sunbrella Contract fabric becoming unserviceable due to color or strength loss from normal usage and exposure conditions, including sunlight, mildew, bleach cleaning and atmosphere chemicals. This warranty does not cover normal care and cleaning or use of improper cleaning agents or methods; damage from misuse or abuse; vandalism, improper fabrication; inadequate padding or abrasion from other seating components or furniture, or costs associated with replacement of the fabric, including labor and fabrication; or use subsequent to ownership by the original purchaser. Liability is expressly limited to this warranty, and fabric inspection may be required prior to servicing a claim. Mayer Fabrics can provide a copy of the manufacturer's warranty.



If Sunbrella® Contract fabrics fails to perform during the 5-year warranty period, new equivalent fabric will be supplied to replace the fabric that becomes unserviceable upon written request by the customer.

Except as expressly provided herein, Mayer Fabrics makes no representation or warranties, express or implied, including, without limitation, any warranty of merchantability or fitness of its products for any particular purpose, and hereby disclaim the same.